



# 2024 Haida Gwaii & Area Social Service Navigator

For Community Resources Across the Northwest Visit: [pacificnorthwest.fetchbc.ca](http://pacificnorthwest.fetchbc.ca)

## Haida Gwaii Emergency Numbers

Ambulance/Fire/Police .....9-1-1  
 Poison Control .....1-800-567-8911  
 Northern Crisis Line.....1-888-562-1214  
 Teen Crisis Line.....1-888-564-8336  
 Suicide Crisis Line.....1-800-784-2433  
 Psychiatric Unit Emergency  
 Line .....250-63894082

## Hotlines

HealthLink BC .....8-1-1  
 Options for Sexual  
 Health.....1-800-739-7367  
 Palliative Care Hotline .....250-565-2000  
 • Ask for palliative physician on call.  
 Pregnancy Options BC.....1-888-875-3163  
 First Nations Health Authority Doctor of the  
 Day.....1-855-344-3800

## First Nations Supports

Aboriginal Patient Liaison  
 (Prince Rupert Hospital) .....250-624-2171  
 Skidegate Health Centre.....250-559-4610  
 • Community Health Nurse  
 • Mental Health Clinicians  
 • Personal Care Aide - Home Support  
 • Pre & Post Natal Support Worker  
 • Patient Travel  
 • Dental Hygienist  
 • Addictions Counsellor  
 • Maternal/Child Health  
 • Diabetes Support/Monitoring

## Haida Health Centre

(Masset).....250-626-3911  
 • Community Health Nurse  
 • Wellness Counsellor  
 • Personal Care Aide- Home Support  
 • Patient Travel  
 • Alcohol & Drug Counselling  
 • Youth Programs  
 • Optometry, Dentures, Audiology

Old Masset Village Council....250-626-3337  
 • Income Assistance Support

Skidegate Band Council.....250-559-4496  
 • Housing  
 • Income Assistance Support

## Home & Community Care

Home Care  
 • Skidegate.....250-559-4610  
 • Queen Charlotte.....250-559-4902  
 • Masset.....250-626-4725  
 • Old Masset.....250-626-3911

## Adult Day Program

Skidegate.....250-559-4781

## Housing & Food Security

Transition House  
 Masset.....250-626-4666  
 Old Masset Foodbank.....250-626-7517  
 Queen Charlotte Foodbank.....250-559-4100

## Children, Youth & Families

Ministry of Children and Family  
 Development.....250-638-2311  
 Island Wellness Society.....250-559-4767  
 • Child Care Resources &  
 Referral.....250-559-4711  
 • Child & Youth  
 Counselling.....250-559-4767  
 • Outreach & Victim  
 Services.....250-559-8843  
 • Lending Library.....250-559-4711

## Haida Gwaii Society for Community

Peace - Masset.....250-626-4664  
 • Counselling for Children Who Witness  
 Violence.....250-626-6057  
 • Victim Assistance  
 Program.....250-626-6049  
 • Stopping the Violence Women's  
 Counselling.....250-626-6052

## Northern Health Community Services

Masset.....250-626-4725  
 • Speech & Language Program  
 • Infant Development Program  
 • Dietician  
 • Mental Health & Addictions  
 • Supported Child Care Program

## Northern Health Infant Development

Program - Queen Charlotte....250-559-4967  
 Head Start Program  
 Skidegate.....250-559-8120  
 Haida Child & Family Services Society  
 • North end.....250-626-5257  
 • South end.....250-559-8400

## North Coast Community Services

.....250-627-7166

## Mental Health & Addictions

Mental Health & Addictions Services  
 • Queen Charlotte.....250-559-4933  
 • Masset.....250-626-4725

## Gaw Tlagee (Old Massett)

Niislaa Naay.....250-626-3911  
 HIGaagilda (Skidegate)  
 Xaaynangaa Naay.....250-559-4610  
 BC Schizophrenia Society  
 Daajing Giids.....250-600-0215  
 • Mental Health Family Support &  
 Education

## Education & Employment

Hectate Strait Employment  
 Development Society  
 • Queen Charlotte.....250-559-0049  
 • Masset.....250-626-3236

## Island Wide Literacy Services

Daajing Giids.....250-559-8398  
 • Family & Adult Literacy Program

## Coast Mountain College

Prince Rupert.....250-626-3670

## Legal Services

Haida Gwaii Legal Project Society  
 Queen Charlotte.....250-559-9042  
 • Help with legal issues including  
 housing, wills & estates, EI  
 appeals, WCB, social assistance &  
 child support  
 Legal Aid.....1-866-577-2525  
 Restorative Justice Program  
 (Island-Wide).....250-626-3522

## Finances & Government Forms

Service BC Office  
 • Queen Charlotte.....250-559-4452  
 • Masset.....250-626-5278

## Old Masset Social

Development.....250-626-3343  
 • Support with Income Assistance

## Ministry of Social Development &

Poverty Reduction.....1-866-866-0800  
 • Income Assistance  
 • Disability  
 • Supplemental benefits for patients  
 receiving income assistance

## Employment Insurance &

Sickness Benefits.....1-800-206-7218  
 Medical Services Plan.....1-800-663-7100  
 Canada Pension Plan &  
 Old Age Security.....1-800-277-9914

## Transportation

Eagle Transit.....250-559-4461  
 • Between Queen Charlotte and  
 Masset, reduced fare for travel to  
 medical appointments.

## Northern Health Connections

(off island).....1-888-647-4997  
 Travel Assistance  
 Program.....1-800-663-7100

## Community/Public Health

### North End

Gaw Tlagee (Old Massett)  
 Niislaa Naay.....250-626-3911  
 Gaw (Masset)  
 Northern Haida Gwaii  
 Hospital.....250-626-4700  
 Northern Haida Gwaii  
 Health Centre.....250-626-4702  
 Gamadiis (Port Clements)  
 Port Clements Medical Clinic.250-557-4478

### South End

HIGaagilda (Skidegate)  
 Xaaynangaa Naay.....250-559-4610  
 Daajing Giids  
 Xaayda Gwaay Ngaaysdll Naay  
 (Haida Gwaii Hospital).....250-559-4900  
 Haida Gwaii Health Centre....250-559-4901  
 KK'il Kun (Sandspit)  
 Sandspit Medical Clinic.....250-637-5403  
 NH Community Service  
 Directory.....250-559-4902  
 Gaw (Masset).....250-626-4725