



2022 Haida Gwaii Social Services Navigator

For Community Resources Across the Northwest Visit: pacificnorthwest.fetchbc.ca

Haida Gwaii Emergency Numbers

Ambulance/Fire/Police9-1-1
 Poison Control1-800-567-8911
 Northern Crisis Line.....1-888-562-1214
 Teen Crisis Line.....1-888-564-8336
 Suicide Crisis Line.....1-800-784-2433
 Psychiatric Unit Emergency
 Line250-638-4082

Hotlines

HealthLink BC8-1-1
 Options for Sexual
 Health.....1-800-739-7367
 Palliative Care Hotline250-565-7322
 • Ask for palliative physician on call.
 Pregnancy Options BC.....1-888-875-3163

First Nations Supports

Aboriginal Patient Liaison
 (Prince Rupert Hospital)250-624-2171
 Skidegate Health Centre.....250-559-4610
 • Community Health Nurse
 • Mental Health Clinicians
 • Personal Care Aide - Home Support
 • Pre & Post Natal Support Worker
 • Patient Travel
 • Dental Hygienist
 • Addictions Counsellor
 • Maternal/Child Health
 • Diabetes Support/Monitoring

Northern Haida Gwaii Hospital and Health Centre (NH)

Hospital.....250-626-4700
 Medical Centre.....250-626-4702
 Haida Health Centre
 (Old Masset).....250-626-3911
 • Community Health Nurse
 • Wellness Counsellor
 • Personal Care Aide- Home Support
 • Patient Travel
 • Alcohol & Drug Counselling
 • Youth Programs
 • Optometry, Dentures, Audiology

Old Masset Village Council.....250-626-3337

- Income Assistance Support

Skidegate Band Council.....250-559-4496

- Housing
- Income Assistance Support

Home & Community Care

Home Care
 • Skidegate.....250-559-4610
 • Queen Charlotte.....250-559-4902
 • Masset.....250-626-4729
 • Old Masset.....250-626-3911

Adult Day Program

Skidegate.....250-559-4781

Children, Youth & Families

Ministry of Children and Family
 Development.....250-638-2311
 Island Wellness Society.....250-559-4743
 • Child Care Resources &
 Referral.....250-559-4711
 • Child & Youth
 Counselling.....250-559-4767
 • Outreach & Victim
 Services.....250-559-8843
 • Lending Library.....250-559-4711

Haida Gwaii Society for Community

Peace - Masset.....250-626-4664
 • Counselling for Children Who
 Witness Violence.....250-626-6057
 • Victim Assistance
 Program.....250-626-6049
 • Stopping the Violence Women's
 Counselling.....250-626-6052

Northern Health Community Services

Masset.....250-626-4725
 • Speech & Language Program
 • Infant Development Program
 • Dietician
 • Mental Health & Addictions
 • Supported Child Care Program

Northern Health Infant Development

Program - Queen Charlotte.....250-559-4967
 Head Start Program
 Skidegate.....250-559-8120
 Haida Child & Family Services Society
 • Old Masset.....250-626-5257
 • Skidegate.....250-559-8400

Mental Health & Addictions

Mental Health & Addictions Services
 • Queen Charlotte.....250-559-4933
 • Masset.....250-626-4725

Haida Health Centre

(Old Masset).....250-626-3911
 Skidegate Health Centre.....250-559-4610
 BC Schizophrenia Society
 Queen Charlotte.....778-361-0260
 • Mental Health Family Support &
 Education

Community/Public Health

Queen Charlotte.....250-559-4902
 Masset.....250-626-4725
 Medical Centre Masset.....250-626-4602
 Adult Day Program Old Masset.250-626-7517

Housing & Food Security

Transition House
 Masset.....250-626-4666
 Queen Charlotte Foodbank.....250-559-4100

Legal Services

Haida Gwaii Legal Project Society
 Queen Charlotte.....250-559-9042
 • Help with legal issues including
 housing, wills & estates, EI appeals,
 WCB, social assistance & child
 support
 Legal Aid.....1-866-577-2525
 Restorative Justice Program
 (Island-Wide).....250-626-3522

Finances & Government Forms

Service BC Office
 • Queen Charlotte.....250-559-4452
 • Masset.....250-626-5278

Old Masset Social

Development.....250-626-3343
 • Support with Income Assistance

Ministry of Social Development &

Poverty Reduction.....1-866-866-0800
 • Income Assistance
 • Disability
 • Supplemental benefits for patients
 receiving income assistance

Employment Insurance &

Sickness Benefits.....1-800-206-7218
 Medical Services Plan.....1-800-663-7100
 Canada Pension Plan &
 Old Age Security.....1-800-277-9914

Education & Employment

Hectate Strait Employment
 Development Society
 • Queen Charlotte.....250-559-0049
 • Masset.....250-626-3236

Island Wide Literacy Services

Queen Charlotte.....250-559-8398
 • Family & Adult Literacy Program

Coast Mountain College

Prince Rupert.....250-626-3670

Transportation

Eagle Transit.....250-559-4461
 • Between Queen Charlotte and
 Masset, reduced fare for travel to
 medical appointments.

Northern Health Connections

(off island).....1-888-647-4997
 Travel Assistance
 Program.....1-800-663-7100



TO ORDER MORE COPIES
 OR TO UPDATE:
 250-877-9354
pnwadmin@pnwdivisionbc.ca