



# 2022 Smithers & Area Social Services Navigator

For Community Resources Across the Northwest Visit: [pacificnorthwest.fetchbc.ca](http://pacificnorthwest.fetchbc.ca)

## Smithers Emergency Numbers

Ambulance/Fire/Police .....9-1-1  
Poison Control .....1-800-567-8911  
Northern Crisis Line.....1-888-562-1214  
Teen Crisis Line.....1-888-564-8336  
Suicide Crisis Line.....1-800-784-2433

## Hotlines

HealthLink BC .....8-1-1  
Options for Sexual Health.....1-800-739-7367  
Palliative Care Hotline .....250-565-7322  
• Ask for palliative physician on call.  
Pregnancy Options BC.....1-888-875-3163

Bulkley Valley District Hospital.250-847-2611

## Mental Health & Addictions

Mental Health & Addictions.....250-847-6405  
Child & Youth Mental Health.....250-847-7727  
BC Schizophrenia Society.....250-847-9779  
or.....250-917-8337  
• Support and education for families  
Al-Anon.....250-847-5622  
Positive Living North.....250-877-0042  
• Support, awareness education & prevention for HIV, AIDS & HCV

Bulkley Valley Brain Injury Association.....250-877-7723

## Seniors Services

Smithers Community Services Association.....250-847-9515  
Bulkley Valley Lodge.....250-847-4443  
Bulkley Valley Hospice Society.....250-877-7451  
• Hospice/palliative program  
• Bereavement support program  
• Equipment loans  
Old Age & Guaranteed Income Supplement.....1-800-277-9914  
Public Guardian & Trustee ...1-250-712-7576  
Smithers Seniors' Citizens Association.....250-847-2724  
Telkwa Seniors' Centre.....250-846-9570  
Well Spring Home & Community Services.....250-877-1733  
Better At Home.....250-847-9515 ext. 2008

## First Nations Supports

Dze L'Kant Friendship Centre.....250-847-5211  
• Aboriginal Patient Liaison  
Witset Band Office.....250-847-2133  
Office of the Wet'suwet'en.....250-847-3630

## Education & Employment

Coast Mountain College.....250-847-4461  
Kyah Wiget Adult Education Centre.....250-847-2244  
• Education support for Wet'suwet'en community members  
Work BC.....1-877-564-3545

## Children, Youth & Families

Northwest Child Development Centre.....250-847-4122  
• Infant development  
• Child care resource and referral program  
• Early intervention program  
• School age therapy  
Office of the Wet'suwet'en.....250-847-3630  
• Distinctly Wet'suwet'en culture camps  
• Reconnections Program  
• Family support (ANABIP program)

Early Childhood Education Program.....250-847-1834  
Smithers Community Services Association.....250-847-9515  
• Family Literacy Services  
• Family Support  
• Supplementary Services  
• FASD support

Ministry of Children & Families.....250-847-7727  
Northern Society for Domestic Peace.....250-847-9000  
• Children Who Witness Abuse Program  
• Sexual Abuse Intervention Program  
• Specialized Victim Assistance  
• Pregnancy Outreach Program...250-847-9477

Smithers & Area Child Care Resource and Referral Program.....250-847-8824  
• Child care subsidy report  
• Resource lending library  
• Child care referrals

Supported Child & Youth Development Program.....250-847-1785  
• Child, youth and autism services

Health Information Hub.....250-877-4424  
Northern Health Dental Program.....250-847-6400  
• Dental care for children 0-6 years

## Community Health

Smithers Public Health.....250-847-6400  
• BC Early Hearing Program  
• Flu shots & Immunizations  
• Speech & Language  
• Tobacco Reduction  
Sexual Health Clinic Houston..250-845-2294  
Northern Health Home & Community Care.....250-847-6234  
• Assistance with personal care  
• Nursing services  
• Respite care  
• Adult day center

Smithers Health Unit .....250-847-6400  
Community Living(CLBC).....250-847-7780  
Smithers Healthy Living Centre.....250-847-6234

## Finances & Government Forms

Service BC Office.....250-847-7207  
Ministry of Social Development & Poverty Reduction.....1-866-866-0800  
• Income Assistance and Disability Supplemental Benefits  
Employment Insurance & Sickness Benefits.....1-800-206-7218  
Medical Services Plan .....1-800-663-7100  
Smithers Community Services Association.....250-847-9515  
• Assistance with tax returns  
• Assistance with government forms

## Legal Services

Wet'suwet'en Unlocking Aboriginal Justice.....250-847-3630  
Upper Skeena Counselling & Legal Aid Society Hazelton...250-842-5218  
Northern Society for Domestic Peace.....250-847-9000  
• Counselling for youth involved with criminal justice system  
• Victim Services.....250-847-9374

## Housing & Food Security

BC Housing.....1-800-257-7756  
Housing Outreach Worker.....250-847-9515  
Homelessness Prevention Program.....250-847-4660  
Meals on Wheels.....250-847-0608  
Salvation Army Food Bank.....250-847-1501  
St James Soup Kitchen.....250-847-9881  
Passage Transition House  
24-Hour Shelter.....250-847-2595  
• For women and children

Dze L K'ant Friendship Centre.....250-847-5211

## Transportation

Northern Health Connections.....1-888-647-4997  
• Affordable Medical Transportation  
• Low-Cost Accommodation

SPARC Handicapped Parking Permit Program.....1-604-718-7744  
BC Transit .....250-847-4993  
Travel Assistance Program.1-800-663-7100

## Community Services

Smithers Community Services Association.....250-847-9515  
• Adult tutoring  
• Skills programs  
• English language & multicultural services

Northern Society for Domestic Peace.....250-847-9000  
Grendel Group.....250-847-4483  
• Provides support and work experience for adults with disabilities



TO ORDER MORE COPIES OR TO UPDATE:  
250-877-9354  
[pnwadmin@pnwdivisionbc.ca](mailto:pnwadmin@pnwdivisionbc.ca)