



# 2024 Smithers & Area Social Service Navigator

For Community Resources Across the Northwest Visit: [pacificnorthwest.fetchbc.ca](http://pacificnorthwest.fetchbc.ca)

## Smithers Emergency Numbers

Ambulance/Fire/Police ..... 9-1-1  
 Poison Control ..... 1-800-567-8911  
 Northern Crisis Line..... 1-888-562-1214  
 Teen Crisis Line..... 1-888-564-8336  
 Suicide Crisis Line..... 1-800-784-2433

## Hotlines

HealthLink BC ..... 8-1-1  
 Options for Sexual Health..... 1-800-739-7367  
 Palliative Care Hotline ..... 250-565-7322  
 • Ask for palliative physician on call  
 Pregnancy Options BC..... 1-888-875-3163

Bulkley Valley District Hospital..... 250-847-2611

## Mental Health & Addictions

Mental Health & Addictions..... 250-847-6405  
 Child & Youth Mental Health..... 250-847-7727  
 BC Schizophrenia Society..... 250-847-9779  
 or..... 250-917-8337  
 • Support and education for families

AA Smithers..... 250-643-0794  
 Al-Anon..... 250-847-5622  
 Positive Living North..... 250-877-0042  
 • Support, awareness education & prevention for HIV, AIDS & HCV

Bulkley Valley Brain Injury Association..... 250-877-7723

## Seniors Services

Smithers Community Services Association..... 250-847-9515  
 Bulkley Lodge..... 250-847-4443  
 The Meadows..... 250-847-9515  
 Bulkley Valley Hospice Society..... 250-877-7451  
 • Hospice/palliative program  
 • Bereavement support program  
 • Equipment loans

Old Age & Guaranteed Income Supplement..... 1-800-277-9914  
 Public Guardian & Trustee.. 1-250-712-7576  
 Smithers Seniors' Citizens Association..... 250-847-2724  
 Telkwa Seniors' Centre..... 250-846-9570  
 Well Spring Home & Community Services..... 250-877-1733  
 Better At Home..... 250-847-9515 ext. 2008

## First Nations Supports

Dze L'Kant Friendship Centre..... 250-847-5211  
 • Aboriginal Patient Liaison

Witset Band Office..... 250-847-2133

Office of the Wet'suwet'en..... 250-847-3630

## Education & Employment

Coast Mountain College..... 250-847-4461  
 Kyah Wiget Adult Education Centre..... 250-847-2244  
 • Education support for Witsuwit'en community members

Work BC..... 1-877-564-3545

## Children, Youth & Families

Northwest Child Development Centre..... 250-847-4122

- Infant development
- Child care resource and referral program
- Early intervention program
- School age therapy

Office of the Witsuwit'en..... 250-847-3630

- Distinctly Witsuwit'en culture camps
- Reconnections Program
- Family support (ANABIP program)

Early Childhood Education Program..... 250-847-1834  
 Smithers Community Services Association..... 250-847-9515

- Family Literacy Services
- Family Support
- Supplementary Services
- FASD support

Ministry of Children & Families..... 250-847-7727  
 Northern Society for Domestic Peace..... 250-847-9000

- Children Who Witness Abuse Program
- Sexual Abuse Intervention Program
- Specialized Victim Assistance

Pregnancy Outreach Program..... 250-847-9477

Smithers & Area Child Care Resource and Referral Program..... 250-847-8824

- Child care subsidy report
- Resource lending library
- Child care referrals

Supported Child & Youth Development Program..... 250-847-1785  
 • Child, youth and autism services

Health Information Hub..... 250-877-4424

Northern Health Dental Program..... 250-847-6400

- Dental care for children 0-6 year

## Community Health

Smithers Primary Care Clinic..... 250-877-7900  
 Smithers Public Health..... 250-847-6400

- BC Early Hearing Program
- Flu shots & Immunizations
- Speech & Language
- Tobacco Reduction

Sexual Health Clinic Houston..... 250-845-2294  
 Northern Health Home & Community Care..... 250-847-6234

- Assistance with personal care
- Nursing services
- Respite care
- Adult day center

Smithers Health Unit ..... 250-847-6400  
 Community Living (CLBC)..... 250-847-7780  
 Smithers Healthy Living Centre..... 250-847-6234

## Finances & Government Forms

Service BC Office..... 250-847-7207  
 Ministry of Social Development & Poverty Reduction..... 1-866-866-0800

- Income Assistance and Disability Supplemental Benefits

Employment Insurance & Sickness Benefits..... 1-800-206-7218

Medical Services Plan ..... 1-800-663-7100  
 Smithers Community Services Association..... 250-847-9515

- Assistance with tax returns
- Assistance with government forms

## Legal Services

Witsuwit'en Unlocking Aboriginal Justice..... 250-847-3630 Ext 250

Upper Skeena Counselling & Legal Aid Society Hazelton..... 250-842-5218

Northern Society for Domestic Peace..... 250-847-9000

- Counselling for youth involved with criminal justice system
- Victim Services..... 250-847-9374

## Housing & Food Security

BC Housing..... 1-800-257-7756  
 Housing Outreach Worker..... 250-847-9515

Homelessness Prevention Program..... 250-847-9515

Salvation Army Food Bank..... 250-847-1501

St James Soup Kitchen..... 250-847-9881  
 Passage Transition House

24-Hour Shelter..... 250-847-2595  
 • For women and children

Dze L'Kant Friendship Centre..... 250-847-5211

Goodacre Place..... 250-847-4460

## Transportation

Northern Health Connections..... 1-888-647-4997

- Affordable Medical Transportation
- Low-Cost Accommodation

SPARC Handicapped Parking Permit Program..... 1-604-718-7744

BC Transit ..... 250-847-4993  
 Travel Assistance Program..... 1-800-663-7100

## Community Services

Smithers Community Services Association..... 250-847-9515

- Community Learning
- Summer Step Up
- English language & multicultural services

Northern Society for Domestic Peace..... 250-847-9000

Grendel Group..... 250-847-4483

- Provides support and work experience for adults with disabilities

TO ORDER MORE COPIES

OR TO UPDATE:

250-917-8927

[pnwadmin@pnwdivisionbc.ca](mailto:pnwadmin@pnwdivisionbc.ca)



Pacific Northwest

Division of Family Practice

An FPSC initiative